

# QUALITY POLICY STATEMENT

It is the policy of True Blue Chemicals Pty. Ltd. to supply customers with products and services that meet or exceed customer expectations, with due consideration to health, safety & environmental issues. The principle aim of True Blue Chemicals Pty. Ltd. is to deliver Quality products in full, on time and within the time frame agreed with customers.

- True Blue Chemicals Pty. Ltd. has implemented a Quality Management System (QMS) that complies with AS/NZS ISO 9001. True Blue Chemicals Pty. Ltd. requires that its QMS is fully understood and implemented throughout the organization.
- This policy indicates the commitment of True Blue Chemicals Pty. Ltd. management and employees to supply quality products and services to customers as this is essential for success in terms of competitiveness, reputation and customer satisfaction.
- True Blue Chemicals Pty. Ltd. is committed to continuous improvement in all areas. Improvement objectives are formulated in line with Business Plan initiatives, and where problems are identified, plans are put in place to address them.
- True Blue Chemicals Pty. Ltd. will ensure that WHS programs are in place which will contribute to staff welfare and training.
- True Blue Chemicals Pty. Ltd. is committed to comply with all relevant regulatory and statutory requirements.



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